

A revolutionary range of
**Washroom and Facilities
Management Monitors**

2024
Unleash the Power



INNOVATION, EMPOWERMENT, ENGAGEMENT, AND INFORMATION

**DATA: THE MOST VALUABLE
COMMODITY IN THE WORLD**

AboutUs

Grange Technologies LTD specialises in: monitoring compliance to cleaning routines and procedures; auditing, monitoring and identifying actions to be carried out; and encouraging customer feedback, which allows for a rapid response to any issues raised.



Innovate

With nearly 30 years' experience in this market, we pride ourselves on building exciting and innovative products for you. New ideas alongside customer feedback means that we are constantly improving and developing new products.



Design

As we manage the design process from start to finish, we ensure that our products are expertly designed to the highest quality, with customer requirements always in mind.



Manufacture

All of our products are assembled in-house using exceptional manufactured materials from our approved suppliers.

Innovating for over 30 years

As a result of our vast knowledge, understanding and experience, we have helped countless businesses improve their hygiene compliance and receive valuable user feedback for over 30 years.

Such companies, both large and small, include the U.S. Embassy, the Houses of Parliament, Oslo Airport, Mitie, NHS hospitals, ISS, Sodexo and Initial Rentokil. Just as they have, you too could take advantage of the benefits and financial savings that our monitors offer businesses.



UNITED STATES
OF AMERICA
EMBASSY



OSLO
AIRPORT



Rentokil
Initial



What is it we do?

With almost three decades of experience, Grange Technologies LTD specializes in designing and developing advanced wash-room and facilities monitors.

Currently, we offer a range of six different models to cater to various requirements, from the basic to the most demanding. In today's world, many facilities still rely on outdated pen and paper systems to track and record the upkeep of their washrooms. However, the accuracy and reliability of such methods are highly questionable.

At Grange Tech, we provide intelligent, professional monitors that effectively convey messages to facility users while collecting real-time data for comprehensive auditing purposes.

What benefits do our products bring to the client?

We provide information as to whether tasks assigned to your cleaning contractors are being carried out in full and on time (as specified), supplying data to substantiate.

What benefits does it bring to the appointed contractor?

Cleaners can view their checklist of designated tasks for specific areas as set by managers or supervisors. They may also be alerted to issues raised by facility users, allowing for a quick resolution.



How will it improve your business?

1. Save Costs

By making your cleaning team more efficient, effective and aware as to what tasks need attention or to be prioritised, you will save time and, therefore, money.

2. Maintain a good relationship with visitors and customers'

Visitors and customers may act as your eyes and ears by reporting any issues they recognise, allowing them to feel heard and reassured that you care about maintaining exceptional hygiene conditions for them.

3. Quick Resolution of Issues

Our devices allow all facility users to report issues in real time, thus enabling management to send in maintenance without delay to avoid further disgruntled visitors and/or customers.'

4. Improve Communication with Contractor

By providing you with data on the performance of your cleaning team, our systems may help to improve the communication and between you and your contractor as you relay factual information.

What data can our systems record and monitor?

- Frequency of cleaning attendance (time, date and place);
- Which cleaning staff member attended to which areas;
- How long cleaning staff were in attendance for;
- Tasks carried out during attendance;
- New issues reported by visitors/customers that require attention;
- Footfall counting;
- Customer feedback: gain a full understanding as to what users like/dislike about the condition of your facilities and why.

For over 30 years we have specialised in the innovation, design and manufacturing of new technologies to digitally monitor facilities. With such experience in the industry, we have come to truly understand our clients' needs and continue to listen to any new requirements they may have. Thus, if we do not meet your exact needs, we are more than happy to discuss the potential to make further developments to our systems.



In-house **DESIGN TEAM**

We develop all of our apps and software in-house. As well as everything we currently offer, if we do not meet your exact requirements we can create bespoke software to ensure you have everything you need.

What's more, If you desire a personalised design that is in-keeping with your company's branding or that echoes a certain aesthetic, we offer an in-house design service that allows you to customise our products.

Your designs can be as intricate or as simplistic as you would like and may feature your logo and even a personalised message for your staff or customers.

By implementing our products that feature your company's branding, you will increase the visibility of your brand, while also promoting your company as one that is associated with good hygiene practice and caring for its customers.

Why top businesses are choosing **SMART MONITORING**

Solutional technologies are continuing to rapidly advance as new societal challenges emerge and digital adoption grows stronger. In the world of business, smart technology is being used to improve agility, security, and communication, such as enhancing workforce performance or transforming operational practices.

Many industry giants have taken it one step further: using smart tech to elevate their facilities. In fact, research has shown that 62% of companies will increase their investment in smart buildings technology in the coming year. So, with potential for improving hygiene standards, enhancing brand image, reducing operational costs and achieving sustainability goals, what are you waiting for?



The Problem with Old-school Monitoring

While the top companies have caught onto smart monitoring systems to replace the unsightly use of pen and paper to track facility maintenance, many other successful businesses are being tarnished by their continued use of such antiquated hygiene practices.

As well as making reputable businesses appear substandard, long feedback forms can discourage customers from voicing their (dis)satisfaction and any concerns they may have, which is a terrible loss of invaluable data.

How Smart Tech in Facilities Can Improve Your Business

Sustainability, efficiency, hygiene and customer experience are key interests to businesses and their facilities management teams in this day and age. Whether used in washrooms or in areas of high footfall, investing in smart technologies will provide you access to data that can inform the transformation of services and procedures, while reducing the company's environmental impact.

Date: _____

TOILET CLEANING CHECKLIST

Time	AM					PM						
	6	7	8	9	10	11	12	1	2	3	4	5
Exterior Cleaned												
Washbasin Clean												
Hand Soap												
Empty Bin												
Rest Paper Supply												
Flower Cleaned												
Restroom Signage												
Toilet Seat Cleaned												

Remarks: _____

Supervisor: _____



The future of **washroom management**

The future of efficient facilities management is the Hygiene360; a revolution in washroom and cleaning management, providing the perfect self-auditing and compliance system for your business.

- ✓ A visual display of your commitment to good cleanliness and hygiene practice within your facilities.
- ✓ Our most advanced hygiene monitor with a host of features and functionality for interaction by cleaners, maintenance, supervisors, managers, and the public.
- ✓ Real-time information regarding the cleaning history and activity audit.
- ✓ Issues reported in real time by cleaners or users/visitors.
- ✓ Maintenance issue acceptance or escalation.
- ✓ User feedback with custom drop-down options for quick interaction.
- ✓ Footfall counting option can support your cleaners to be more efficient by using their efforts where they are most required.
- ✓ Advertise on the screen and gain a return on investment.
- ✓ Mains powered.



Countdown

Countdown to the next due cleaning time.



Shift Management

Set up shift structure, including breaks.



Footfall Counting

See when your busiest periods are so you can better allocate your resources.



Real Time Alerts

So you are always aware when action is required.



Dynamic Routelist

Sends your cleaners to the next location requiring attention.



Feedback

Customers can leave specific feedback by pressing the options.



Maintenance

Allow cleaning teams to report issues directly to the maintenance team.



Checklist

So you can ensure that all tasks have been completed.

hygiene360 PORTAL

Invaluable REAL-TIME data, LIVE on your computer 24/7. Access a range of reports in our portal – with everything you need, from a top-level 'dashboard' to detailed downloads.





on-screen

ADVERTISING & MESSAGES

While already cost-effective, our smart monitors offer you the additional opportunity to make your money back through on-screen advertising. Be it an advert from a client, a sponsor, an affiliate – or perhaps you even want to advertise your own products and services – this is a great way to generate extra revenue.

What's more, our monitors also allow you to display important in-house information and messages, such as to notify staff of an upcoming fire alarm test or to inform customers of limited-time offers.





Hygiene360
SMART

Full-circle management from your phone.

The Hygiene360 Smart is a revolution in washroom and cleaning management. Combining the best features from each of Grange Tech's models, this new system is designed to transform self-auditing and hygiene compliance for your business.

- ✓ An app for cleaners or supervisors to log and audit their cleaning activity.
- ✓ Smart device requires WIFI or data sim.
- ✓ Simply add a QR code to any location that requires monitoring and auditing.
- ✓ Can be supplied with a smart device. Alternatively, it works with the user's own smart device (Android).
- ✓ Upload your cleaning data directly to the portal, along with photographic evidence where required.
- ✓ Report issues in real time with supporting photos.
- ✓ Receive alerts requiring urgent attention.
- ✓ Confirm completion of issue once rectified.
- ✓ The same QR code placed in any location can also be used for public feedback.



Touch point cleaning

Introducing touch point cleaning. Using discrete QR Code tags that can be placed in any area as needed. This system allows the cleaning team to easily scan the tags and log into the cleaning portal.

Once logged in, they will receive guidance on specific requirements and actions for each area.





Hygiene **Professional**

With no need to connect to a network and its simple battery operation, the Hygiene Professional is perfect for every environment. This easy-to-use smart monitor features a simple magnet reset that allows staff to restart the countdown at the end of each clean, which is of great use to cleaning teams, while also reassuring facility users of their attendance.

- ✓ A visual display of your commitment to good cleanliness and hygiene practice within your facilities.
- ✓ Countdown to next clean.
- ✓ Magnet Reset.
- ✓ Custom Branding / Message option
- ✓ Battery or mains powered.
- ✓ Easy install / setup.

Hygiene **Professional Plus**

This advanced model features a card reader so that cleaners can log their attendance, thus recording which member of staff has cleaned the given area, at what time and for how long. This data is stored in the battery-operated device and can be extracted manually with a Data Download Card, for ease of use.

- ✓ A visual display of your commitment to good cleanliness and hygiene practice within your facilities.
- ✓ Countdown to next clean.
- ✓ Night & Day count option
- ✓ Cleaner smart card Reset.
- ✓ Customer feedback option.
- ✓ Footfall counting option.
- ✓ Custom Branding / Message option.
- ✓ Battery or mains operated.



A new addition to our product range in 2023 is a battery-operated option. This offers the convenience of not needing to rely on mains power supply, thereby allowing you to locate in the area of your choice with ease.

Testing to date has seen these battery packs last in excess of 12 months.



Hygiene**360**lite
FULL CIRCLE MANAGEMENT



Hygiene**360**lite
FULL CIRCLE MANAGEMENT

Tell us how you found the cleanliness of our toilets.
Your feedback is important to us.



Please clean your hands
before leaving



Fair



Good



Excellent

The Hygiene360 lite offers the flexibility of our traditional hygiene monitors, **with the added benefit of an online portal for data and configuration management.**



Contactless Smart Cards

Provides a simpler operator reset procedure.



Customer Feedback

Allow users to rate the condition in which they found your facilities.



Convenient Technology

A web portal with configuration settings and all of your data.



Easy Installation

Battery-operated, data-sim enabled device, so you have complete flexibility regarding mounting location.



Footfall Counting

Our optional footfall counting system allows you to see when your busiest periods are.



Fully Customisable

Available in a variety of shapes and sizes. Add your own design to the housing for a bespoke look.

Learn from your **UNHAPPY CUSTOMERS**

Are people less patient? Or are standards slipping and so customers are feeling frustrated? Perhaps it's time to invite your staff and customers to have their say with real-time 24/7 Feedback.

These monitors not only offer the choice of faces, but also gain a clear understanding of why they have given such feedback.

By listening to your customers, you can:

- > Build on the positive feedback about your facilities.
- > Understand how to improve from criticisms.
- > Improve your services and business.
- > Make your business more effective and efficient.



*"Your most unhappy customers
are your greatest source of
learning."*

BILL GATES



Data-driven Customer Feedback **TAILORED TO YOU**

Whether you want to understand the customer experience you provide or seek a more streamlined and sustainable cleaning routine, we have groundbreaking smart monitors that can collect all the audited data and feedback you need to achieve your goals.

What's more, if they don't already, we are always open to working with you to tailor our monitors to your business' exact requirements.

PERFECT for...



Cafes and
Restaurants



Hotels
and Spas



Airports and
Stations



Shops and
Retail
Outlets





Not just simply the good, fair or ugly – **we get a true picture as to what it is the customers do and don't like.**

Introducing our kiosk-based system for feedback surveys. Dig deep and understand your customers better, because knowing what they do and do not like allows you to react accordingly.

- ✓ Our kiosk stand draws great attention to the unit which allows your customers to leave feedback through a fully customisable survey.
- ✓ With our real-time data portal you can analyse your data anytime, any place.
- ✓ We will guide you through the set-up process from start to finish.
- ✓ Feedback247 is the perfect solution for anywhere where good service matters.
- ✓ Custom Branding / Message option.
- ✓ Mains operated.



Footfall 247
FOOTFALL COUNTING SOLUTIONS

Understand your footfall and customers in real time, **365 days a year.**

If you need to track footfall, our simple and easy-to-use solution could be exactly what you are looking for.



Footfall247 can alert you when footfall reaches a critical level.

Simply connect via WiFi or mobile network.



Track footfall data over time with our real-time data portal.



See which locations are busy, at what times of the day and on which days of the week. You can then structure your cleaning schedule around this information to ensure your facilities are always in top condition.

You can set a target footfall that will alert you when reached. This means that if your washrooms have received an unexpected high volume of traffic, you can direct a cleaner to that location earlier than planned to ensure they remain in the best condition.

You can add up to four footfall sensors to one device (depending on range). This means we can monitor the Ladies, Gents, Disabled and Baby Change areas simultaneously.



operator performance



customer feedback



data reporting **MADE EASY**

Don't want to be tied down with collating data all the time? Let us do it for you! We will send email weekly or monthly data analysis reports to you (CSV/PDF), which saves your staff time and saves you money.

Our data reports also hold cleaning teams accountable for their actions by monitoring performance and hygiene standards. All of this is evident to your facility users too, not only by the cleanliness of your facilities, but also by the smart monitor itself.

training offered FOR YOUR REASSURANCE

With over 30 years' experience in the industry, we believe our washroom monitoring systems are not only value for money, but will also save your business money. To ensure you get the most out of our monitors, we offer ongoing support and training for all levels of users.

While our range of monitors are easy to use, we understand that you may feel more confident through training, so that your cleaning teams can grasp and understand the operational procedures with ease.

No matter where you are in the world, with your permission we can take control of your internet-enabled monitors in order to assist with operations, adjust your interface or change settings at any time to suit your needs, from our office in the UK.

Data can be viewed in the online portal where you also have the option to download or print. For those that run multiple sites and different platforms for various activities, we can also support integration of our data into your own in house system by sharing the API.



Don't know what you require?

Our specification guide can help direct you to the right model.

 Included

 Optional Extra



































	Professional	Professional Plus	Hygiene360 Lite	Hygiene360 Smart	Hygiene360 Ultima	Feedback 247	Footfall 247
COUNT UP / DOWN							
VISUAL MESSAGE							
CUSTOM BRANDING							
RECORDS CLEANER ATTENDANCE							
TASKS LIST							
TASKS COMPLETED							
ISSUES RAISED							
FOOTFALL COUNTING							
CUSTOMER FEEDBACK							
DYNAMIC ROUTE LIST							
SHIFT MANAGEMENT							
MAINTENANCE ISSUES							
REAL TIME ALERTS							

Don't know what you require?

Our specification guide can help direct you to the right model.

 Included

 Optional Extra

	Professional	Professional Plus	Hygiene360 Lite	Hygiene360 Smart	Hygiene360 Ultima	Feedback 247	Footfall 247
BATTERY OPERATED							
MAINS POWER / MAINS OPTION							
SMART CARDS & READER / WRITER							
INTERNET ENABLED – WIFI REQUIRED							
SIM ENABLED							
SMART PHONE ONLINE APP							
WE RECOMMEND LAPTOP PRE-LOADED WITH PROGRAMME							
WE CAN SUPPLY PRE-LOADED SMART PHONE							
RENTAL / LICENSING AGREEMENT							
ABILITY TO ADD ON-SCREEN ADVERTISING							
ONLINE PORTAL ACCESS							
OUTRIGHT PURCHASE							

INNOVATIVE HYGIENE SOLUTIONS to suit your needs

Our sister company; The Hygiene Company, will provide original, cutting-edge hygiene solutions that will benefit your business through smart and efficient products, complete with your own branding.

With over 30 years' experience in the industry, we have a great understanding of how our products can help to improve your company's compliance with the stringent hygiene, health and safety legislation required in today's business environment.

Our expertise in innovation, design and manufacturing enable us to create an extensive array of cost-effective products that not only improve cleaning procedures and inspire good hygiene practice, but also perform well in all environments.





ANTIBACTERIAL HAND & SURFACE WIPES

As the leading UK supplier of antibacterial wipes, we guarantee that we will provide you with exceptional wet wipes that meet your every need. Created with quality in mind, our wipes often last longer and work more efficiently than those of our competitors. What's more, they're entirely portable, meaning you can maintain great hygiene at all times with a product that you know you can rely on.



WIPEPOD & WIPES DISPENSERS

Our dispenser range offers a sleek and effective hygiene solution that will enhance your facilities and corporate image. From simple wall-mounted wipes dispensers to multifaceted wipe dispensers with built-in antiviral hand foamers and waste bins, the array of smart dispenser options offered by The Hygiene Company guarantees that all of our clients will find the perfect hygiene solution for their business.



CLEANING STATIONS

Featuring an array of different hygiene solutions in one compact unit, our Cleaning Stations are the ultimate systems for any business that seeks to maintain good hygiene practice, ensure safe facilities and improve brand image.

The diversity of The Hygiene Company's Cleaning Station range allows clients to select what features best suit the wants and needs of their company, staff and customers.



LIQUIDATE SANITISERS & SURFACE SPRAYS

Liquidate is our range of surface sprays and hand sanitisers that are guaranteed to maintain exceptional levels of hygiene in every facility and on-the-go, so that you and your customers always feel comfortable and safe.

The range has you covered for every hygiene need, offering both alcohol and alcohol-free options.



TOP QUALITY
PRODUCTS



VALUE FOR
MONEY



SATISFACTION
GUARANTEED



A COMPANY
THAT CARES






RAPID NEXT
DAY DELIVERY

To discover more, scan the QR code or visit
www.thehygienecompany.com





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